

Reservations, Payments & Cancellation Policy

Cancellation Policy

- **More than 7 Days Before Check-In:**
Cancellations made more than 7 days prior to the check-in date are eligible for a **100% credit note** of the full amount paid in advance.
 - **Within 7 Days of Check-In:**
Cancellations made within 7 days of the check-in date will incur a **one-night charge**, with the remaining balance issued as a **100% credit note**.
 - **Same-Day Cancellations or No-Shows:**
A **100% cancellation fee** will apply. No refunds or credit notes will be issued.
 - **Special Packages:**
For reservations under special package offers, cancellations made after **72 hours** of booking will be subject to a **100% charge**.
-

Payment Policy

- **Booking Confirmation:**
A **50% advance deposit** is required to secure your reservation.
 - **Balance Payment:**
The remaining **50% is due at the time of check-out**.
 - **Special Occasions & Long Weekends:**
A **full advance payment** is required for bookings during peak periods, including special occasions and long weekends.
 - **Accepted Payment Methods:**
We accept **credit/debit cards, bank transfers, and UPI**.
 - **Credit Notes:**
Issued credit notes are valid for **6 months** from the date of issuance and are non-transferable.
-

Check-In / Check-Out Policy

- **Check-In:** From **2:00 p.m.** on the day of arrival
 - **Check-Out:** By **12:00 p.m.** on the day of departure
 - **Early Check-In / Late Check-Out:** Available **on request** and subject to **availability**
-

Guest Accommodation

- Each **1-bedroom unit** accommodates up to **2 adults and 1 child** only.
-

Child Policy

- **Children Aged 0–10:** Stay **free of charge**.
- **Children Aged 11–17:** An additional fee of **INR 2,500 per day** (exclusive of taxes) will apply.