

Reservations, Cancellation & Kid's Policy

Cancellation Policy.

- **More than 7 Days Before Check-In:**
Cancellations made more than 7 days prior to the check-in date are eligible for a 100% credit note of the full amount paid in advance.
- **Within 7 Days of Check-In:**
Cancellations made within 7 days of the check-in date will incur a one-night charge, with the remaining balance issued as a 100% credit note.
- **Same-Day Cancellations or No-Shows:**
A 100% cancellation fee will apply. No refunds or credit notes will be issued.
- **Special Packages:**
For reservations under special package offers, cancellations made after 72 hours of booking will be subject to a 100% charge.

Payment Policy.

- **Booking Confirmation:**
A 50% advance deposit is required to secure your reservation.
- **Balance Payment:**
The remaining 50% is due at the time of check-out.
- **Special Occasions & Long Weekends:**
A full advance payment is required for bookings during peak periods, including special occasions and long weekends.
- **Accepted Payment Methods:**
We accept credit/debit cards, bank transfers, and UPI.
- **Credit Notes:**
Issued credit notes are valid for 6 months from the date of issuance and are non-transferable.

Check-In / Check-Out Policy.

- **Check-In:** From **2:00 p.m.** on the day of arrival
- **Check-Out:** By **12:00 p.m.** on the day of departure
- **Early Check-In / Late Check-Out:** Available on request and subject to availability

Guest Accommodation

- Each **1-bedroom unit** accommodates up to **2 adults and 1 child** only. For an additional child, a daily fee of INR 2,500 (exclusive of taxes) will apply.

Child Policy.

- **Children aged 0–10 years:** One child's stay is complimentary, with breakfast included. All other meals will be chargeable as per our à la carte menu. Should an extra bed be required - it would be chargeable at INR 2500 per night (exclusive of taxes).
- **Children aged 11–17 years:** A supplement of INR 5,000 per night per child (exclusive of taxes) inclusive of extra bed & breakfast. All other meals will be chargeable as per our à la carte menu.